



OFFICE MANAGER. LLEIDA, SPAIN

OFFICE MANAGER

This is a great opportunity to become a part of our customer support team and support our employees and clients at the BAA Training office in Lleida. BAA Training has offices in Vilnius, Lithuania; Barcelona and Lleida, Spain; Paris, France; Ho Chi Minh, Vietnam and India. The company is constantly growing with a further possibilities to move to any of the multiple locations and departments we have. Aviation is a very fast-paced and truly multicultural world. If you are quick on your feet, like to converse in English, like meeting people from all around the world or love aviation – contact us now!

We promise a highly challenging field and wide scope of responsibilities, which will initially cover:

- Coordinate office activities to secure efficiency and compliance to company policies.
- Client service, would it be external or internal, keeping customer experience at the highest level.
- Handle all incoming enquiries (internal-external).
- Assist clients on business travel requests, book travel tickets and hotels.
- Monitor company email box, CRM and internal project management system.
- Keep stock of office supplies and place orders when necessary.
- Working according to approved company processes
- Working with company's IT systems to monitor and ensure a smooth office management process.
- Participating in daily meetings based on Lean principles
- Setting and achieving short-term and long-term goals in accordance with the company's strategic goals
- Performing other duties and responsibilities assigned by direct manager

We dream about a team member who:

- Has more than one years of experience in customer service
- Experience in administration or relevant role is an advantage
- Has good skills in a Microsoft Office 365 environment or has basic conceptional computer literacy
- Has better than average written and spoken communication skills.
- Is able to work independently and is self-motivated and willing to take ownership
- Knows how to manage several complex projects at once
- Has analytical and conceptual thinking skills
- Has willingness to share skills, knowledge and expertise
- Uses the English language at an effectively operational and independent level
- Is flexible with good time management skills
- Has respectful and positive attitude
- Wants to learn every day and thinks aviation could be the love of one's life

What we offer you:

- A health Insurance package after 3 months working for the Company.
- Contribution to your pension fund for seniority
- Additional holiday days for seniority after 2 years of work for Company.
- A Wellness Day to take care of yourself and a Birthday Day to celebrate.
- Mental gym to support your emotional wellbeing from Mindletic.
- An entertainment flight with a full flight aviation training simulator.
- A shuttle bus service from Lleida city to the airport or parking space near the office.
- Extensive on boarding plan to ease your integration into company.
- An international and multicultural environment in vibrant industry with plenty of challenges to achieve as well as duty trips to headquarters in Lithuania.
- Personal growth possibilities if you are eager to progress in your career, we have a bunch of examples to share.

We offer career opportunities at different levels within this position depending on your experience. Feel free to apply, and we will discuss the best match for you during the process:



Salary: from 1708 € to 2500 € (brutto)

BAA Training is one of the TOP 3 biggest independent aviation training centres in Europe providing a full scope of aviation training solutions on both – B2B and B2C levels. We are accelerating with the ambitious expansion in Europe and Asia and working with clients from 96 countries. Our mission is to provide aviation community with highly-qualified aviation professionals.