



## **DASH 8 CABIN CREW. SYDNEY, AUSTRALIA**

Welcome Aboard!

Skytrans Australia (formerly SmartLynx Australia), an Australian passenger airline and part of Avia Solutions Group, operates 13 regional aircraft specialising in Regular Public Transport (RPT), charter, and ACMI (Aircraft, Crew, Maintenance, Insurance) services across the Asia-Pacific. As the Group's first ACMI provider in Australia, Skytrans Australia is supported by the world's largest ACMI fleet of 221 aircrafts and 14,000 aviation professionals worldwide.

### Who You Are

As a member of the Cabin Crew team, you are a dedicated and enthusiastic professional with a passion for delivering exceptional customer service. You embody the highest standards of hospitality, safety, and efficiency. You possess excellent communication skills, both verbal and written, allowing you to interact effectively with a diverse range of passengers. You will have the ability to remain calm under pressure and handle challenging situations, while being comfortable operating as solo cabin crew and on smaller aircraft.

This position is your chance to fly the breathtaking Sydney to Lord Howe Island route, delivering exceptional service to one of Australia's most iconic destinations! As we continue to grow our Sydney base, even more exciting opportunities lie ahead.

### What You Will Do

Reporting to the Manager Cabin Crew Operations, this full-time position encompasses responsibilities including, but not limited to:

- Announce and demonstrate safety and emergency procedures
- Direct and assist passengers in the event of an emergency
- Provide outstanding support to all passengers, including unaccompanied minors, nervous travellers, and those with limited English proficiency.
- Assist in cleaning the cabin between flights
- Administer first aid to passengers or coordinate first aid efforts, as required
- Provide the highest possible service to our passengers by ensuring all needs are met, and exceeded where possible

- Liaise with the pilot-in-command in order to properly coordinate the effects of any operational requirements (e.g. weather, passenger requirements, early descents, diversions etc.)
- Ensure that food, beverages and other supplies are in adequate supply

#### Minimum Requirements

- Must be at least 18 years of age and able to obtain an Aviation Security Identification Card (ASIC)
- Hold a current First Aid Certificate (HLTAID011), CPR Certificate (HLTAID009), and Responsible Service of Alcohol Statement (or willing to obtain)
- Hold a valid passport with at least 6 months' validity
- Able to swim fully clothed for 50 meters and tread water for 3 minutes
- Have excellent health and fitness, normal function of ear, nose and throat, and adequate vision (with or without glasses)
- Available to work a 24/7 rotating roster, including weekends and public holidays
- Have prior customer service experience and a high level of personal presentation
- Previous experience on the Dash 8 or similar aircraft is highly regarded
- Must meet one of the following English language requirements:
  - Completed at least 3 years of secondary education in Australia or New Zealand
  - Worked in Australia, New Zealand, UK, Ireland, or USA for 3 of the last 5 years
  - Completed IELTS with an overall score of 5.5

#### Why Join Skytrans?

At Skytrans, you will be part of a supportive team delivering exceptional regional air services. As Cabin Crew, you will play a key role in ensuring safety and providing outstanding customer service while exploring unique destinations. We offer a dynamic work environment with opportunities for growth in a fast-paced, growing airline.

#### How to Apply:

If you have the skills and attributes, we are looking for (or thereabouts) we'd love to hear from you. Please submit your application ensuring you have clearly addressed the selection criteria outlined above.

Please note: Due to the volume of applications received, only shortlisted candidates will be contacted. Applicants must be eligible to live and work in Australia as either a citizen or permanent resident and be able to attend and successfully pass pre-employment and continuing medical, drug and alcohol pathology screening. Skytrans Australia is committed to equal opportunity employment through fair recruitment practices.

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Queensland-based Australian airline, providing seasonal alternatives to Europe and empowering Avia Solutions Group's ACMI services in the Asia-Pacific.