



OPERATIONS COORDINATOR. CAIRNS, AUSTRALIA

Who We are

Skytrans Australia is an Australian airline providing regional Regular Public Transport (RPT), ACMI (Aircraft, Crew, Maintenance, and Insurance), and Charter services, connecting communities across the country. The airline operates a fleet of 11 aircraft, including Dash 8 turboprops and Airbus A319 jets. Skytrans Australia is part of Avia Solutions Group, the world's largest ACMI provider, operating 142 aircraft across 6 continents and delivering a wide range of aviation services, supported by over 11,000 professionals across more than 250 subsidiaries worldwide.

Who You Are

Ideally experienced in airline operations, you will be a customer-focused, self-motivated, and reliable individual, capable of methodically navigating time-critical decision-making scenarios within a team. You thrive in dynamic environments, possess strong problem-solving and prioritisation skills, and maintain a calm and composed approach under pressure. Success in this role requires an analytical mindset, strong attention to detail, and highly developed written and verbal communication skills.

This is a full-time position, based on 40 hours per week. Due to operational requirements, employees work a rotating roster based on a 4-day work pattern. The roster may include shifts across all 7 days of the week, with start times as early as 04:00 am and finish times as late as 11:00pm, including public holidays.

What You Will Do

As part of the Integrated Operations Centre (IOC), this role involves coordinating both scheduled and unscheduled operational activities across the airline network. It requires maintaining effective situational awareness and network oversight, communicating clearly and promptly with internal and external stakeholders, and consulting with key personnel when implementing recovery solutions, all while ensuring timely and customer focused outcomes. A strategic approach is essential to ensure aircraft operations proceed as planned. This is a dynamic role where no two days are the same. If you thrive in a challenging fast paced environment, this position could be an excellent fit.

What You Need to Succeed:

- Highly desirable minimum three (3) years' recent experience working in ground and airline operations (ramp, cargo, or operations control)
- Airline Operations Software Experience
- Comprehensive understanding of CASA Flight and Duty Limitations (or the ability to pick up and apply promptly)
- Flight Planning experience desired

- Ability to work in a team environment, in a cohesive and friendly manner
- Confident in problem solving and making decisions quickly
- Ability to re-shuffle and prioritise your day-to-day activities as needed

How to Apply:

If you are passionate about aviation, operations, and ensuring seamless day-to-day performance, we want to hear from you! Submit your resume and cover letter to join a team dedicated to supporting Skytrans Australia's continued growth and operational excellence.

Please note: Due to the volume of applications received, only shortlisted candidates will be contacted. Applicants must be eligible to live and work in Australia as either a citizen or permanent resident and be able to attend and successfully pass pre-employment and continuing medical, drug and alcohol pathology screening. Skytrans Australia is committed to equal opportunity employment through fair recruitment practices.

Queensland-based Australian airline, providing seasonal alternatives to Europe and empowering Avia Solutions Group's ACMI services in the Asia-Pacific.