



RAMP SERVICES OFFICER. CAIRNS, AUSTRALIA

Welcome Aboard!

Who we are

Skytrans Australia is part of Avia Solutions Group, the world's largest ACMI (Aircraft, Crew, Maintenance, and Insurance) provider, operating a fleet of 187 aircraft on 6 continents. The group also provides a range of aviation services: MRO (Maintenance, Repair, and Overhaul), pilot and crew training, ground handling, as well as a variety of associated aviation services. Supported by 14,000 highly skilled aviation professionals, the group is parent company to over 250+ subsidiaries.

About the role

We are looking for 1 x Ramp Services Officer, Full-Time Permanent (38 hours per week). Shift hours will align with flight schedules and include mornings, afternoons, weekends, and public holidays.

What You Will Do

Reporting to the Base Supervisor, you will be responsible for providing safe, timely and efficient Ramp Services to Skytrans flights, including:

- Coordinating the safe, timely and efficient loading and unloading of aircraft baggage and cargo.
- Managing payload restrictions through liaising with operational departments (including Flight Crew and Check-In)
- Building and maintaining strong working relationships with key company stakeholders
- Operating all company vehicles and equipment in a safe and compliant manner and performing basic maintenance checks
- Accepting and consigning cargo (non-dangerous goods) for Skytrans flights
- Assisting with the marshalling of passengers to/from the aircraft and terminal buildings when required
- Performing other Ramp Services and Ground Handling duties as required by the Base Manager, including servicing aircraft lavatory systems and aircraft detailing (external and internal) in line with Company policies and procedures

What You Need to Succeed

- Previous experience as a Ground Handler/Loader in the Aviation Industry is highly desirable
- Physically capable to perform loading duties and other manual tasks, with a willingness to work in all

weather conditions.

- Awareness of the importance of achieving on-time performance goals safely and efficiently, with enthusiasm for delivering exceptional customer service that exceeds expectations.
- Able to work independently with minimal direction or collaboratively in a team environment, while effectively multitasking and managing time across a variety of responsibilities.
- Demonstrates a genuine commitment to safety standards, with the ability to obtain an Aviation Security Identification Card (ASIC) and hold a manual driver's license (minimum P2 provisional).

How to apply:

If you feel you have the skills and attributes we are looking for, we would love to hear from you! Please submit your application ensuring you have appropriately addressed the selection criteria mentioned above.

Please note: Applicants must be able to attend and successfully pass pre-employment and continuing medical, drug and alcohol pathology screening and eligible to live and work in Australia. Skytrans Australia is committed to equal opportunity employment through fair recruitment practices.

Queensland-based Australian airline, providing seasonal alternatives to Europe and empowering Avia Solutions Group's ACMI services in the Asia-Pacific.