



CUSTOMER SUPPORT MANAGER. VILNIUS, LITHUANIA

ABOUT COMPANY:

FL Technics is a global provider of tailor-made services for aircraft maintenance, repair, and overhaul (MRO), delivering solutions to commercial aviation customers worldwide. FL Technics is operating in a vast network of representative offices, hangars, and shop facilities, as well as largest independent line maintenance stations network across Europe, Asia Pacific, Africa, Middle East, and Canada.

FL Technics is a family member of Avia Solutions Group, leaders in end-to-end capacity solutions for passenger and cargo airlines worldwide. The Group manages over 100 offices and production facilities globally and is significantly backed by the assets of over 9,000 highly skilled aviation professionals, serving more than 2,000 clients throughout Europe, Asia, North America, Australia, and worldwide and still counting.

YOUR TASKS:

- Provide general administrative support;
- Communicate with customers and suppliers, providing necessary information on time;
- Prepare commercial offers and agreements;
- Technical information retrieval and analysis;
- Searching for suppliers;
- Logistics organization;
- Perform other duties as assigned.

WHAT YOU SHOULD BRING:

- University (or equivalent) degree;
- Good English skills;
- Ability to manage multiple tasks simultaneously;
- Basic understanding of sales;
- Customer - oriented communication skills;
- Critical thinking and problem solving skills;
- Good computer skills;
- Willingness to work in a global team of professionals.

OUR ATTRACTIVENESS:

- Exclusive experience in the aviation business industry;
- Flexible working hours;
- Work from anywhere for up to one month a year;
- Additional private health & accidents insurance;
- Discount system of partnering companies;
- Internal training and courses;

- Free in-house gym and other sports activities.

Salary: from 1900 € to 2500 € (brutto)

FL Technics is a global provider of aircraft maintenance, repair, and overhaul (MRO) services. The Company specializes in base & line maintenance, spare parts & component support, engine, APU & LG management, full aircraft engineering, and technical training. FL Technics is an EASA Part-145, Part-M, Part-147, Part-21 as well as FAA-145 certified company with hangars in Lithuania, Indonesia and China as well as line station around the world.