



## **CUSTOMER SUPPORT MANAGER. VILNIUS, LITHUANIA**

### **ABOUT COMPANY:**

FL Technics is a global provider of tailor-made services for aircraft maintenance, repair, and overhaul (MRO), delivering solutions to commercial aviation customers worldwide. FL Technics is operating in a vast network of representative offices, hangars, and shop facilities, as well as largest independent line maintenance stations network across Europe, Asia Pacific, Africa, Middle East, and Canada.

Recognized as Top Employer of 2025, awarded by the Top Employers Institute, FL Technics demonstrates continuous effort and investments to create a great work environment and ensure the well-being of the ever-growing team in Lithuania and across the globe.

FL Technics is part of Avia Solutions Group, the world's largest ACMI provider, operating a fleet of 212 passenger and cargo aircraft worldwide

### **YOUR TASKS:**

- Provide general administrative support;
- Communicate with customers and suppliers, providing necessary information on time;
- Prepare commercial offers and agreements;
- Technical information retrieval and analysis;
- Searching for suppliers;
- Logistics organization;
- Perform other duties as assigned.

### **WHAT YOU SHOULD BRING:**

- University (or equivalent) degree;
- Good English skills;
- Ability to manage multiple tasks simultaneously;
- Basic understanding of sales;
- Customer - oriented communication skills;
- Critical thinking and problem solving skills;
- Good computer skills;
- Willingness to work in a global team of professionals.

### **WORKING AT FL TECHNICS:**

- Exclusive experience in the aviation business industry;
- Flexible working hours;
- Work from anywhere for up to one month a year;
- Additional private health & accidents insurance;
- Discount system of partnering companies;

- Internal training and courses;
- Free in-house gym and other sports activities.

Salary: from 2500 € to 3300 € (brutto)

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FL Technics - a leading global provider of aircraft maintenance, repair, and overhaul (MRO) services, specializing in a comprehensive range of aviation solutions such as maintenance, parts and materials supply, technical trainings, wheels and brakes services, engine repair shop, engineering, design and production and aerospace logistics. With offices in Lithuania, the United Kingdom, the UAE, Canada, Germany, Italy and Thailand, FL Technics holds certifications, including EASA Part-145, Part-CAMO, Part-147, Part-21, FAA-145, UK CAA, and other NAA. Operations extend across Europe, South, Central and North Americas, the Middle East, Africa, Asia- Pacific regions.