



DASH 8 CABIN CREW. ROCKHAMPTON, AUSTRALIA

Welcome aboard!

Who We Are

Skytrans Australia is an Australian airline providing regional Regular Public Transport (RPT), ACMI (Aircraft, Crew, Maintenance, and Insurance), and Charter services, connecting communities across the country. The airline operates a fleet of 11 aircraft, including Dash8 turboprops and Airbus A319 jets. Skytrans Australia is part of Avia Solutions Group, the world's largest ACMI provider, operating 107 aircraft across 6 continents and delivering a wide range of aviation services, supported by over 11,000 professionals across more than 250 subsidiaries worldwide.

About the Role

As a member of the Cabin Crew team, you are a dedicated and enthusiastic professional with a passion for delivering exceptional customer service. You embody the highest standards of hospitality, safety, and efficiency. You possess excellent communication skills, both verbal and written, allowing you to interact effectively with a diverse range of passengers. You will have the ability to remain calm under pressure and handle challenging situations, while being comfortable operating as solo cabin crew and on smaller aircraft.

What You Will Do

Reporting to the Senior Base Cabin Crew, this full-time position encompasses responsibilities including, but not limited to:

- Announce and demonstrate safety and emergency procedures
- Direct and assist passengers in the event of an emergency
- Provide outstanding support to all passengers, including unaccompanied minors, nervous travellers, and those with limited English proficiency.
- Assist in cleaning the cabin between flights
- Administer first aid to passengers or coordinate first aid efforts, as required
- Provide the highest possible service to our passengers by ensuring all needs are met, and exceeded where possible
- Liaise with the pilot-in-command in order to properly coordinate the effects of any operational requirements (e.g. weather, passenger requirements, early descents, diversions etc.)
- Ensure that food, beverages and other supplies are in adequate supply

Minimum Requirements

- Must be at least 18 years of age and able to obtain an Aviation Security Identification Card (ASIC)
- Hold a current First Aid Certificate (HLTAID011), CPR Certificate (HLTAID009), and Responsible Service of Alcohol Statement (or willing to obtain)
- Hold a valid passport with at least 6 months' validity
- Able to swim fully clothed for 50 meters and tread water for 3 minutes
- Have excellent health and fitness, normal function of ear, nose and throat, and adequate vision (with or without glasses)
- Available to work a 24/7 rotating roster, including weekends and public holidays
- Have prior customer service experience and a high level of personal presentation
- Previous experience on the Dash 8 or similar aircraft is highly regarded
- Must meet one of the following English language requirements:
 - Completed at least 3 years of secondary education in Australia or New Zealand
 - Worked in Australia, New Zealand, UK, Ireland, or USA for 3 of the last 5 years
 - Completed IELTS with an overall score of 5.5

Why Join Skytrans?

At Skytrans Australia, you will be part of a supportive operational team delivering essential regional air services and connecting communities across Australia.

As Cabin Crew, you will have the opportunity to:

- Play a critical role in the safe operation of our flights.
- Deliver exceptional customer service and make a genuine difference to our passengers.
- Work with an experienced and supportive operational team.
- Develop your aviation career within a growing airline.
- Experience a dynamic working environment across a range of regional destinations.
- Contribute to a strong safety and Just Culture environment.
- Be part of an organisation that values Honesty, People, Predictability and Ownership.

Our Values

At Skytrans, our values guide everything we do:

- **Honesty** - We are open, truthful and transparent.
- **People** - We care about our people, customers and communities.
- **Predictability** - We deliver safely, consistently and reliably.
- **Ownership** - We take responsibility and continuously improve.

How to Apply:

If you are passionate about aviation, safety and providing exceptional customer service, we would love to hear from you.

Apply now by submitting your resume and tell us why you would be a great fit for the Skytrans Australia Cabin Crew team.

Please note: Due to the volume of applications, only shortlisted candidates will be contacted. Applicants must have the right to live and work in Australia and be able to successfully complete pre-employment and ongoing medical, drug and alcohol screening requirements. Skytrans Australia is an equal opportunity employer committed to inclusive and fair recruitment practices. We strive to provide a respectful and accessible recruitment process for all candidates. If you require any adjustments throughout the recruitment process, please let us know so we can support your application.

Salary comment: € per year

Queensland-based Australian airline, providing seasonal alternatives to Europe and empowering Avia Solutions Group's ACMI services in the Asia-Pacific.