



TECHNICAL SOLUTIONS SPECIALIST (W/M/D). FRANKFURT, GERMANY

Are you ready to charter your own career?

The runway to success in global aviation begins here...

Are you looking for an opportunity to work for a global brand where you can use your skills, be part of a diverse team and grow with a dynamic company?

This is a unique opportunity to leverage your expertise within the Air Charter industry and contribute to the continued success of a leading global brand as a **Technical Solutions Specialist** with our highly skilled **Business Systems & Processes** department based out of **Cologne** or **Frankfurt**.

We will provide the successful candidate with any necessary training, as well as industry know-how.

Purpose of Role

Play a pivotal role in designing, developing and implementing innovative solutions in a timely manner
Work closely with cross-functional teams to understand business requirements and translate them into technical solutions on Dynamics 365, power platform Apps, or similar.
Continue the drive of digitalization, automation and innovation
Evaluation of potential new Business applications and improved processes
Ensure the scalability, reliability and performance for all existing and future environments
Ensuring data on Business system(s) are secure and follow regulations including but not limited to GDPR.

Key Responsibilities

Applications and Processes

Collaborate with business stakeholders to gather requirements and design technical solutions using Dynamics 365, Power Platform, and related technologies. Provide technical support and guidance on any projects where required
Ensure data integrity and consistency within all environments, including data migration, data cleansing, and data enrichment activities. Optimize the team's work processes and best practices and implement changes to streamline operations
Maintain and shorten the application development life-cycle with continuous deployment of high quality software
Create and maintain technical documentation, including solution design documents, configuration guides, and user manuals.

Adopt requirements and processes based on input from the Group and Business Analysts
Support the business stakeholders envision the future and shaping the technical infrastructure and business processes to match them
Customize and configure Dynamics 365 and Power Platform applications to meet specific business needs, including the development of custom entities, workflows, and plugins.
Ensure that all solutions comply with security standards and regulatory requirements, and implement measures to protect data privacy and integrity.
To report any data breaches in security to the CIO in a timely manner
Manage the maintenance and monitoring of system statistics and behaviour to ensure a flawless operation

Data Analytics

Assist the CIO, Data Analytics and marketing department with data investigations and identify opportunities and trends within the data
Identification of data issues and manage the work to resolve them in a timely manner
Ensure that all data in the databases are correct and updated as per identified rules.

Relationships

Strengthen the collaboration between ICT and development to ensure overall integrity of the software architecture
Stay up to date with new technologies which could improve data for reporting and system developing
Foster a collaborative environment by effectively communicating with team members, stakeholders, and management to ensure alignment and successful project outcomes.
Treat sensitive data with care and in a confidential and professional manner.

Qualities We Look For

Team player working in a fast-paced environment
Strong problem-solving skills and decision-making aptitude
Goal-oriented, self-disciplined, and self-motivated
Strong ethics and reliability
Highly organized with meticulous attention to detail
Ability to successfully balance client needs with business objectives

What's In It For You

Competitive salary
Comprehensive benefits package
Opportunity to join a global company and be part of a diverse international team
Unlimited access to thousands of courses on LinkedIn Learning platform

With over 50 years of experience, the Chapman Freeborn Group provides a diverse range of aviation-

related services on a global basis. Our expertise in all areas of the air charter industry makes us the number one choice for many of the world's leading logistics providers, multinational corporations, travel partners, and well-known names from the entertainment business.

Chapman Freeborn is a family member of Avia Solutions Group, a leading global aerospace services group with almost 100 offices and production stations providing aviation services and solutions worldwide. Avia Solutions Group unites a team of more than 11,500 professionals, providing state-of-the-art solutions to the aviation industry and beyond.

Chapman Freeborn aims to promote equality, diversity, fairness and respect for future and current staff at all levels of the organization. We aim to provide equal opportunities in all aspects of employment and to ensure that the talent and skills of all individuals are maximized.

Chapman Freeborn provides equal employment opportunities to all employees and applicants for employment and prohibits discrimination and harassment of any type without regard to race, color, religion, age, sex, national origin, disability status, genetics, protected veteran status, sexual orientation, gender identity or expression, or any other characteristic protected by federal, state, or local laws.

This policy applies to all terms and conditions of employment, including recruiting, hiring, placement, promotion, termination, layoff, recall, transfer, leaves of absence, compensation, and training.

Chapman Freeborn combines over 46 years of experience with unrivaled global coverage to meet the air charter requirements of customers 24 hours a day, 365 days a year. The company's diverse client base includes major corporations, governments, non-governmental organizations (NGOs) and relief agencies, as well as high net worth individuals (HNWIs) and prominent figures from the entertainment world.