



## **MAINTENANCE CONTROLLER. BISHOPS STORTFORD, UNITED KINGDOM OF GREAT BRITAIN AND NORTHERN IRELAND (THE)**

### **Ascend Airways | Maintenance Controller**

Bishops Stortford, UK

5x5x4 Shift Pattern - Days & Nights

£86,000 + £4,000 Performance based bonus.

With a newly acquired UK AOC Ascend Airways are operating a small fleet of Boeing 737 aircraft (NG and MAX) in the ACMI market, opening its first operational base at London Gatwick in early 2024. The company is part of Avia Solutions Group, the world's largest ACMI (Aircraft, Crew, Maintenance, and Insurance) provider, operating a fleet of 221 aircraft on 6 continents.

The group also provides a range of aviation services: MRO (Maintenance, Repair, and Overhaul), pilot and crew training, ground handling, as well as a variety of associated aviation services. Supported by 14,000 highly skilled aviation professionals, the group is parent company to over 250+ subsidiaries

### **About the Role:**

Reporting to the Maintenance Manager, the Maintenance Controller oversees the daily technical operations of Ascend Airways at the Maintenance Control Centre (MCC) at our Head Quarters In Bishop's Stortford. This role is responsible for managing all technical aspects of the fleet with a primary focus on; fleet maintenance requirements, planning and coordination of scheduled maintenance, defect management and AOG recovery

### **The Maintenance Controller is responsible for:**

- Acting as the focal point for day-to-day Fleet Technical Operations, 24/7.
- Carrying out a daily review of all Aircraft Technical Logs and Cabin Defect Logs, ensuring that documents are up to date and all defects are under control.
- Requisitioning parts and tooling for Scheduled Maintenance, Defect Rectification, ADD's and AOG situations.
- In conjunction with the Maintenance Manager, ensuring that the aircraft is cleared of maintenance and modifications for a specified period.
- Reviewing and preparing of all Aircraft Work Orders ensuring that the latest maintenance data, including ICA's are available to the MRO to complete the requested task.
- Working closely with the Liaison Engineers and MRO to efficiently manage and rectify all ADD's keeping within company targets.
- Updating, distributing, and discussing Aircraft Daily Status Reports with the MRO and Key Ascend personnel
- Being aware of the Aircraft Live Status at any given time and informing operations as required
- Coordinating AOG Situations at Aircraft bases in the UK and overseas.

- Inform the Maintenance Manager of possible repetitive defects, co-ordinate
- and control troubleshooting on repeat defects, ensuring there are no repeat actions taken or repeated ordering of spares.
- Completing any Department Compliance Control requirements as required

#### **Ensuring that:**

- Technical Occurrence Reports are raised correctly and efficiently to capture any repetitive defects/reliability items and providing additional data as to assist Technical Services.
- Organisation procedures, standards and interfaces are followed and reporting any abnormalities through the correct channels.
- All arising issues are reported to the Maintenance Manager.
- Safety and compliance are always maintained to the highest standards.
- All aircraft technical logs entries are returned from third party company line stations, that all technical logs are correctly completed, and the entries are correct.
- That the Duty Manager or if necessary, the Technical Director are informed of significant events, to enable adequate management oversight of any aircraft rescue or repair.

#### **Requirements:**

- CAT A B1 / B2 License preferred
- Minimum 5 years' experience in aviation environment.
- Minimum of 2 years' experience with Boeing 737 NG (Max Desirable)
- Proficiency in Microsoft 365 Application, My Boeing Fleet and MRO-PRO
- Excellent Teamwork and communication skills
- Knowledge of aircraft Systems, structures and materials

#### **What we can offer you:**

- 4.5% Company Pension contribution
- Performance bonus
- Career Progression opportunities
- Corporate and Social Events
- Modern, attractive working environment
- Refreshments and healthy snacks

At Ascend Airways we offer a competitive salary, an attractive working environment and opportunity to advance your career in Aviation, we welcome you to be a part of our operation within the heart of our Airline.

If you are intrigued in this position or would like to hear more, please reach out to [recruitment@ascendairways.aero](mailto:recruitment@ascendairways.aero)

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Ascend Airways is a UK-based ACMI and charter airline offering the quietest, most fuel-efficient aircraft to enable customers to fulfil their capacity requirement and meet environmental objectives.