



IT NETWORK ADMINISTRATOR. VILNIUS, LITHUANIA

ABOUT COMPANY:

FL Technics is a global provider of tailor-made services for aircraft maintenance, repair, and overhaul (MRO), delivering solutions to commercial aviation customers worldwide. FL Technics operates in a vast network of representative offices, hangars, and shop facilities, as well as the largest independent line maintenance stations network across Europe, Asia Pacific, Africa, the Middle East, and Canada.

Recognized as Top Employer of 2024, awarded by the Top Employers Institute, FL Technics demonstrates continuous effort and investments to create a great work environment and ensure the well-being of the ever-growing team in Lithuania and across the globe.

FL Technics is part of Avia Solutions Group, the world's largest ACMI provider, operating a fleet of 192 passenger and cargo aircraft worldwide.

YOUR TASKS:

- IT Network infrastructure team responds to network incidents, most important to company IT resources, hardware issues and resolve technical problems in a timely manner using following incident management procedures.
- Collaborate with other IT teams and members together with vendors to address complex technical challenges, changes and get involved with network projects in locations where company operates.
- Conduct root cause analysis to identify and prevent recurring issues under problem management procedures.
- Provide technical support and guidance to Onsite IT team, create knowledge base instructions for fixes and know how.
- Monitor hardware network resources, identify performance bottlenecks, and optimize system configurations for maximum efficiency.
- Maintain accurate and up-to-date documentation of network configurations, topologies, procedures, and troubleshooting guides.
- Own IT network hardware and its services:
 1. Cameras – currently we use Hikvision equipment, in process of moving to Unify.
 2. Printers – Lexmark, Xerox.
 3. Entry control – Kantech.
 4. Network – Palo Alto, Fortigate, Aruba, Unify.

WHAT YOU SHOULD BRING:

- Bachelor's degree or equivalent in Information Technology, Network engineering, or a related field.
- Proven experience in complex networks administration.

- Advantage having experience with Palo Alto, Fortinet, HPE Aruba.
- Experience with IT Service Management (ITSM) and ITIL.
- Strong customer service orientation with a focus on user satisfaction.
- Ability to adapt to a fast-paced and changing IT environment.
- Very good English.

WORKING AT FL TECHNICS:

- Exclusive experience to the aviation business industry;
- Flexible working hours to promote work-life balance;
- Work remotely for up to one month a year;
- Additional private health and accident insurance;
- Discount system with partnering companies;
- Access to internal training and courses;
- Complimentary in-house gym and other sports activities;
- Supporting and cheering for your success team;
- Competitive salary range, final offer will be proposed based on your experience and competencies.

Seize this opportunity to soar to new heights with FL Technics! Apply now and be part of a globally acclaimed team shaping the future of aviation.

Salary: from 2400 € to 3000 € (brutto)

FL Technics is a global provider of aircraft maintenance, repair, and overhaul (MRO) services. The Company specializes in base & line maintenance, spare parts & component support, engine, APU & LG management, full aircraft engineering, and technical training. FL Technics is an EASA Part-145, Part-M, Part-147, Part-21 as well as FAA-145 certified company with hangars in Lithuania, Indonesia and China as well as line station around the world.