



## **GROUND OPERATIONS MANAGER. BANGKOK, THAILAND**

**Welcome aboard!**

### **About us:**

**BBN Airlines Thailand** is a leading provider of ACMI (Aircraft, Crew, Maintenance, and Insurance) and charter aircraft services across Thailand, tailored to meet the operational needs of airlines, tour operators, and aviation stakeholders worldwide.

As a partner of **Avia Solutions Group** — the world's largest ACMI provider — we have access to a global network of over 250 aviation businesses and are backed by a team of 14,000+ aviation professionals. The group's comprehensive services include MRO (Maintenance, Repair, and Overhaul), pilot and crew training, ground handling, and a wide range of aviation support solutions.

### **Responsibilities:**

- Is responsible to ensure that ground handling and operations are conducted in accordance with applicable regulations and standards of the company.
- Assigning duties between himself or herself and Ground Operation Agent in order to fulfil all necessary tasks during the operation activities.
- Set up needed agreements for loading, aircraft cleaning and baggage deliveries, if necessary
- Supervise handling agent employees on the procedures required by all station manuals to ensure compliance with BBN Thailand standard operations procedures
- Prepare, implement and maintain airline internal/local procedures in cooperation with Ground Operations Manager
- Provide assistance in developing and implementation of improvements to existing policies, procedures and processes throughout BBN Thailand, if necessary
- Ensure proper communication with service providers
- To participate in search and implementation of additional products and services for all BBN Thailand full charter aircraft.
- To ensure ACMI clients follow BBN Thailand rule. Job Position information
- Manage and ensure safe and efficient operations in order that BBN Thailand image, reputation and customer service levels are maintained and enhanced to the highest standards.
- Follow-up the implementation of corrective actions taken by Customer Airline as required by BBN Thailand Compliance Monitoring and Safety & Security departments

### **Requirements:**

- Bachelor's degree in any field.
- At least 5 years of experience in ground and cargo operations and at least 2 years of ground operations management experience.
- Proficiency in TCAR and applicable aviation laws and regulations including safety and security;

- Experience in budgeting and cost control for ground and cargo operations;
- Excellent communication skills, strong coordination, problem solving skills and flexibility to adapt to changing operational needs;
- Fluent in English both verbal and written
- Available to travel to and work outstations to support operational oversight, station implementation, audits, training, investigations, and other operational requirements.
- Strong problem-solving and conflict-resolution abilities.
- Multi-task working
- Negotiation skills

Please note: Only shortlisted candidates will be contacted for an interview. You must be able to successfully pass pre-employment and continuing medical, drug and alcohol pathology screening. BBN Airlines Thailand is committed to equal opportunity employment through fair recruitment practices.

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BBN Airlines Thailand is the premier ACMI leasing and on-demand charter services operator based in Thailand.