



## **SENIOR CARGO AGENT. SHANGHAI, CHINA**

**Are you ready to charter your own career?**

**The runway to success in global aviation begins here...**

Are you looking for an opportunity to work for a global brand where you can use your skills, be part of a diverse team and grow with a dynamic company?

We are looking for an experienced **Senior Cargo Agent** to join the team in **Shanghai, China**. This role offers hands-on involvement in cargo charters and client management within a fast-paced aviation environment. Join Chapman Freeborn to contribute to global air charter solutions while advancing your career in logistics.

### **Purpose of the Role**

- To proactively identify target and secure business opportunities across all Chapman Freeborn products
- To build strong and productive relationships with new and existing clients to ensure business objectives are achieved
- To generate and manage a portfolio of clients and actively develop new business through initiative including following up on new leads, client recommendations and networking opportunities

### **Responsibilities of the Role**

- Communicate effectively with aircraft providers for offers.
- Negotiate with aircraft providers when necessary to procure best value for clients.
- Ensure timely offer with detailed and accurate information is provided for clients.
- Liaise with clients to identify requirements and source suitable, competitive aircraft charter solutions.
- Maintain and develop relationships with both key clients and new business leads to maximise business opportunities and increase client loyalty in an industry where client retention is never guaranteed.
- Use initiative to identify new potential areas for business development.
- In a timely manner, as defined by the Manager, record all pertinent customer prospect information in the Company CRM system Quotes inquiries, charter contracts terms conditions, aircraft availability, clients profiles, sales activity as applicable and industry developments.

## **Qualifications**

- Experience in managing cargo charters from request to completion.
- Proven ability to generate and manage client portfolios and develop new business.
- Strong negotiation and communication skills with aircraft providers and clients.
- Knowledge of industry changes, procedures, and regulatory compliance.
- Proficiency in CRM systems for recording sales activity and client information.
- Experience in flight quoting, booking, invoicing, and contract management.

## **What We Offer**

- Competitive salary
- Comprehensive benefits package
- Opportunity to join a global company and be part of a diverse international team
- Professional development and career opportunities
- Unlimited access to thousands of courses on LinkedIn Learning platform

With more than 50 years of experience, the Chapman Freeborn group provides a diverse range of aviation-related services on a global basis. Our expertise in all areas of the air charter industry makes us the number one choice for many of the world's leading logistics providers, multinational corporations, travel partners, and well-known names from the entertainment business.

Chapman Freeborn is a family member of Avia Solutions Group, a leading global aerospace services group with almost 100 offices and production stations providing aviation services and solutions worldwide. Avia Solutions Group unites a team of more than 11,500 professionals, providing state-of-the-art solutions to the aviation industry and beyond.

Chapman Freeborn provides equal employment opportunities to all employees and applicants for employment and prohibits discrimination and harassment of any type without regard to race, colour, religion, age, sex, national origin, disability status, genetics, protected veteran status, sexual orientation, gender identity or expression, or any other characteristic protected by federal, state, or local laws.

This policy applies to all terms and conditions of employment, including recruiting, hiring, placement, promotion, termination, layoff, recall, transfer, leaves of absence, compensation, and training.

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Chapman Freeborn combines over 46 years of experience with unrivaled global coverage to meet the air charter requirements of customers 24 hours a day, 365 days a year. The company's diverse client base includes major corporations, governments, non-governmental organizations (NGOs) and relief agencies, as well as high net worth individuals (HNWIs) and prominent figures from the entertainment world.