



LEAD ATLISSIAN PLATFORM ENGINEER. VILNIUS, LITHUANIA

ABOUT COMPANY:

FL Technics is a global provider of tailor-made services for aircraft maintenance, repair, and overhaul (MRO), delivering solutions to commercial aviation customers worldwide. FL Technics operates in a vast network of representative offices, hangars, and shop facilities, as well as the largest independent line maintenance stations network across Europe, Asia Pacific, Africa, the Middle East, and Canada.

Recognized as Top Employer of 2025, awarded by the Top Employers Institute, FL Technics demonstrates continuous effort and investments to create a great work environment and ensure the well-being of the ever-growing team in Lithuania and across the globe.

FL Technics is part of Avia Solutions Group, the world's largest ACMI provider, operating a fleet of 192 passenger and cargo aircraft worldwide.

ABOUT THE ROLE:

We are looking for a Lead Atlassian Platform Engineer to own and evolve our Atlassian ecosystem across Jira, Confluence, and Jira Service Management.

This role goes beyond administration — you will shape how the Atlassian platform supports our engineering, operations, and business teams. You will design scalable workflows, implement automation and integrations, improve service management capabilities, and drive the overall roadmap of our Atlassian environment.

As the platform owner, you will work closely with engineering, architecture, IT operations, and business stakeholders to ensure the platform is reliable, secure, well-governed, and continuously improving.

If you enjoy solving complex problems, building scalable solutions, and turning collaboration tools into powerful operational platforms, this role is for you.

YOUR TASKS:

Platform Ownership & Strategy

- Own the vision, roadmap, and lifecycle of the Atlassian platform (Jira, Confluence, Jira Service Management).
- Define standards, governance, and best practices across projects, workflows, fields, and configurations.
- Ensure the platform scales effectively as the organization grows.

Solution Design & Engineering

- Design and implement custom workflows, permission schemes, automation rules, dashboards, and integrations.
- Build scalable solutions using Atlassian Automation, REST APIs and marketplace applications.
- Drive development activities including custom plugins and integrations where needed.

Service Management & Asset Management

- Lead the evolution of Jira Service Management, supporting incident, request, problem, and change processes.
- Own and enhance asset management capabilities using Jira Assets.
- Integrate asset data sources including Lansweeper and other inventory systems to create a reliable asset management ecosystem.

Platform Governance & Security

- Establish standards for workflows, naming conventions, project templates, and data structures.
- Manage permissions, access control, and platform security aligned with cloud and enterprise security best practices.
- Review and manage Atlassian Marketplace applications and integrations.

Platform Improvement & Adoption

- Monitor platform usage, performance, and adoption.
- Analyze feedback and usage data to drive continuous improvement.
- Enable teams through documentation, training, and best practice guidance.

Operational Excellence

- Ensure high availability and reliability of the Atlassian environment.
- Support teams during high-priority incidents and lead problem resolution when needed.
- Collaborate with cross-functional teams to continuously improve operational workflows and automation.

WHAT YOU SHOULD BRING:

- 5+ years of hands-on experience administering and optimizing Atlassian Cloud products (Jira, Confluence, Jira Service Management).
- Experience managing Atlassian platforms in complex organizational environments.
- Proven experience designing advanced Jira workflows, automation rules, schemes, dashboards, and integrations.
- Strong experience with Jira Assets, including Lansweeper integration and other inventory data sources.
- Experience implementing or supporting ITSM / ITIL processes in Jira Service Management.

Technical Expertise

- Strong knowledge of JQL and reporting within Jira.
- Experience with Atlassian Automation, REST APIs, and integration design.
- Good understanding of DevOps practices and collaboration between development and operations teams.
- Knowledge of cloud administration and security best practices.
- Familiarity with Atlassian Intelligence and AI-powered RoVo capabilities.

Leadership & Collaboration

- Ability to lead platform initiatives and align stakeholders around a shared roadmap.

- Strong communication skills with both technical and business audiences.
- Comfortable working across engineering, IT operations, architecture, and service management teams.

Nice to Have:

- Experience with Atlassian platform migrations.
- Atlassian certifications.
- Experience with Atlassian Analytics or advanced reporting solutions.
- Experience mentoring other Atlassian administrators or engineers.

WORKING AT FL TECHNICS:

- Exclusive experience to the aviation business industry;
- Flexible working hours to promote work-life balance;
- Work remotely for up to one month a year;
- Additional private health and accident insurance;
- Discount system with partnering companies;
- Access to internal training and courses;
- Complimentary in-house gym and other sports activities;
- Supporting and cheering for your success team;
- Competitive salary range, final offer will be proposed based on your experience and competencies.

Seize this opportunity to soar to new heights with FL Technics! Apply now and be part of a globally acclaimed team shaping the future of aviation.

FL Technics is a global provider of tailor-made services for aircraft maintenance, repair, and overhaul (MRO), delivering solutions to commercial aviation customers worldwide. With more than 2500 employees FL Technics operates in a vast network of representative offices, hangars, and shop facilities, as well as the largest independent line maintenance stations network across Europe, Asia Pacific, Africa, the Middle East, and Canada.