IT NETWORK ADMINISTRATOR (PUNTA CANA). PUNTA CANA, DOMINICAN REPUBLIC (THE)

ABOUT COMPANY:

FL Technics is a global provider of tailor-made services for aircraft maintenance, repair, and overhaul (MRO), delivering solutions to commercial aviation customers worldwide. FL Technics operates in a vast network of representative offices, hangars, and shop facilities, as well as the largest independent line maintenance stations network across Europe, Asia Pacific, Africa, the Middle East, Canada, and is now expanding to the Caribbean.

With the opening of our new hangar in Punta Cana, we are actively seeking exceptional individuals to join our MRO family and now we are looking for the experienced IT Network Administator.

YOUR TASKS:

- IT Network infrastructure team responds to network incidents, most important to company IT resources, hardware issues and resolve technical problems in a timely manner using following incident management procedures.
- Collaborate with other IT teams and members together with vendors to address complex technical challenges, changes and get involved with network projects in locations where company operates.
- Conduct root cause analysis to identify and prevent recurring issues under problem management procedures.
- Provide technical support and guidance to Onsite IT team, create knowledge base instructions for fixes and know how.
- Monitor hardware network resources, identify performance bottlenecks, and optimize system configurations for maximum efficiency.
- Maintain accurate and up-to-date documentation of network configurations, topologies, procedures, and troubleshooting guides.
- Own IT network hardware and its services:
    - Cameras – currently we use Hikvision equipment (plans on switching to Axis or Hanwha);
    - Printers – Lexmark, Xerox;
    - Entry control – Kantech;
    - Network – Palo Alto, Fortigate, Aruba, Unify.

WHAT YOU SHOULD BRING:

- Bachelor's degree or equivalent in Information Technology, Network engineering, or a related field.
- Proven experience in complex networks administration.
- Advantage having experience with Palo Alto, Fortinet, HPE Aruba.

- Experience with IT Service Management (ITSM) and ITIL.
- Strong customer service orientation with a focus on user satisfaction.
- Ability to adapt to a fast-paced and changing IT environment.
- Flexible working hours and ability to travel.
- Very good English.

WORKING AT FL TECHNICS:

- Global Exposure - At FL Technics, we open doors to a world of boundless opportunities. Leading global group companies - from Vilnius to Canada, we are at the center of the MRO industry.
- Aviation Industry - where passion meets purpose. In this dynamic and ever-evolving industry, you'll be part of a team that shares a deep love for aviation passion that unites us and fuels our determination to achieve greatness.
- Grow to Glow mindset - We believe in nurturing our employees' potential and investing in their growth. Our Grow to Glow goal is centered around providing access to continuous learning and development opportunities.
- Stay Well focus - At FL Technics, we understand that a healthy and balanced employee is a successful employee. We focus on promoting well-being and overall mental and physical health.
- Enjoy What You Do attitude - We strongly believe that a positive and enjoyable work environment enhances creativity and productivity.

Seize this opportunity to soar to new heights with FL Technics! Apply now and be part of a globally acclaimed team shaping the future of aviation.

FL Technics - a leading global provider of aircraft maintenance, repair, and overhaul (MRO) services, specializing in a comprehensive range of aviation solutions such as maintenance, parts and materials supply, technical trainings, wheels and brakes services, engine repair shop, engineering, design and production and aerospace logistics. With offices in Lithuania, the United Kingdom, the UAE, Canada, Germany, Italy and Thailand, FL Technics holds certifications, including EASA Part-145, Part-CAMO, Part-147, Part-21, FAA-145, UK CAA, and other NAA. Operations extend across Europe, South, Central and North Americas, the Middle East, Africa, Asia- Pacific regions.