



BUSINESS ANALYST. VILNIUS, LITHUANIA

We are looking for an experienced **Business Analyst** to join our growing IT team. As part of a dedicated group of professionals, you will work in a fast-paced and dynamic environment, analyzing business needs, gathering requirements, and ensuring the successful implementation of internal and external systems. Your insights will play a key role in optimizing processes, improving efficiency, and driving business success. If you thrive on problem-solving and enjoy collaborating with stakeholders to deliver impactful solutions, we'd love to hear from you!

We promise a place for you to contribute and be enabled with a wide scope of responsibilities, which will initially cover:

- Collaborate closely with various Business Units to understand their processes and needs.
- Gather, analyze, and document business requirements.
- Translate business needs into technical specifications.
- Assist colleagues with ERP system functionality and related inquiries.
- Act as a middleman between Business Units, Developers, and Data Analysts.
- Process and structure data to support decision-making.
- Prepare and maintain clear, structured documentation.
- Conduct product and feature testing.
- Facilitate workshops, training sessions, and demonstrations.
- Review and prioritize newly received requests.

We dream about a team member who has:

- Bachelor's degree in Business Management, Administration, Finance, IT, Economics, Data Analytics, or equivalent experience.
- 2-3 years of experience in IT Business Analysis.
- Familiarity with Business Analysis tools (Confluence, Jira, Draw.io).
- Experience in process modeling and documentation (BPMN, UML, or other diagramming techniques).
- Strong analytical, organizational, and problem-solving skills.
- Ability to take ownership and work independently on complex tasks.
- Proactive, solution-oriented mindset with a strong sense of initiative.
- Excellent communication and collaboration skills.
- Good command of English (both written and spoken).
- IT and/or aviation industry experience (advantage).
- Understanding of Agile methodologies and best practices.

What we offer you:

- A health Insurance package in compliance with company policy.
- Contribution to your pension fund for seniority.

- Additional holiday days in compliance with company policy.
- A Wellness day to take care of yourself and relax.
- Mental gym to support your emotional wellbeing from Mindletic.
- Contemporary and convenient office space in a new growing AEROCITY area.
- Child care zone, gym, entertainment flight with a full flight aviation training simulator.
- Public transport cover during the weekdays or parking space near the office.
- Discounts and special offers from various partners of the group.
- Extensive on boarding plan to ease your integration into company.
- Personal growth possibilities if you are eager to progress in your career, we have a bunch of examples to share.
- An international and multicultural environment in vibrant industry with plenty of challenges to achieve.

Salary: from 3306 € to 3967 € (brutto)

BAA Training is one of the TOP 3 biggest independent aviation training centres in Europe providing a full scope of aviation training solutions on both - B2B and B2C levels. We are accelerating with the ambitious expansion in Europe and Asia and working with clients from 96 countries. Our mission is to provide aviation community with highly-qualified aviation professionals.