NETWORK ADMINISTRATOR. VILNIUS, LITHUANIA

We offer work in R&D (IT) department, acting as an central unit for managing strategic, innovation and IT projects and programs. Avia Solutions Group R&D (IT) department provides services to subsidiary companies world-wide related to IT Governance & Management, IT Service Delivery, IT infrastructure services, workplace support and ServiceDesk, Enterprise Applications (Digital IT Solutions, ERP), Cybersecurity and PMO. IT Infrastructure unit consist of the following teams: Microsoft platform, Linux, Cloud and Network. As Network Administrator you will work with IT Operations activities, global network infrastructure and services engineering, participate in various projects to setup and or upgrade networks across multiple locations worldwide (remotely).

Responsibilities:

- Network IT Operations Respond to network incidents, troubleshoot issues, and resolve technical problems in a timely manner using following incident management procedures.
- Collaborate with other IT teams and vendors to address complex technical challenges.
- Conduct root cause analysis to identify and prevent recurring issues under problem management procedures.
- Provide technical support and guidance to IT Service desk.
- Monitor network resources, identify performance bottlenecks, and optimize system configurations for maximum efficiency.
- Implement network monitoring tools and configure alerts to proactively identify and resolve issues.
- Analyze system logs and implement proactive measures to ensure network reliability.
- Maintain accurate and up-to-date documentation of network configurations, procedures, and troubleshooting guides.

Project/request delivery:

- Design and implement network-based infrastructure solutions to meet project requirements.
- Collaborate with project managers, developers, and stakeholders to understand project goals, scope, and deliverables.
- Ensure compliance with project timelines, budgets, and quality standards.
- Document project deliverables, including system configurations, processes, and procedures according to knowledge base management process.

Requirements for the position:

- Bachelor's degree in Information Technology, Computer Science, or a related field.
- Proven experience in large-scale / complex networks management.
- Advantage having experience with Palo Alto, Fortinet, HPE Aruba, Clearpass / NAC / 802.1X.
- Experience with IT Service Management (ITSM) and ITIL.
- Strong customer service orientation with a focus on user satisfaction.
- Patience and the ability to handle user issues in a professional manner.

- Ability to adapt to a fast-paced and changing IT environment.
- Very good English.

Our benefits:

- Highly ambitious and dynamic team, readily supporting and collaborating with colleagues in a multicultural environment.
- Exciting projects in one of the world's most fascinating and innovative industries.
- Possibility to have a hybrid modal.
- Health insurance package in compliance with company policy.
- Brand new modern office with on-site bistro, office bar, free gym, pool and tennis tables, and chill spaces.
- Discounts and special offers from various partners.
- Office bar.
- Children's room where you can leave your kids to play with supervision.
- Gym, pool tables for your physical health and Mindletic for mental health with 5 psychological consultations.
- Free parking or Public transport ticket.
- Electrical cars charging spots near the office.

Salary: from 3636 € to 4462 € (brutto)

Avia Solutions Group is the world's largest ACMI (Aircraft, Crew, Maintenance, and Insurance) provider, with a fleet of 213 aircraft. The group also provides a range of aviation services including MRO (Maintenance, Repair, and Overhaul), pilot and crew training, ground handling, as well as a variety of associated services. Supported by 12,000 highly skilled aviation professionals, the group operates worldwide.