IT NETWORK ADMINISTRATOR. VILNIUS, LITHUANIA

ABOUT COMPANY:

FL Technics is a global provider of tailor-made services for aircraft maintenance, repair, and overhaul (MRO), delivering solutions to commercial aviation customers worldwide. FL Technics operates in a vast network of representative offices, hangars, and shop facilities, as well as the largest independent line maintenance stations network across Europe, Asia Pacific, Africa, the Middle East, and Canada.

Recognized as Top Employer of 2026, awarded by the Top Employers Institute, FL Technics demonstrates continuous effort and investments to create a great work environment and ensure the well-being of the ever-growing team in Lithuania and across the globe.

FL Technics is part of Avia Solutions Group, the world's largest ACMI provider, operating a fleet of 192 passenger and cargo aircraft worldwide.

YOUR TASKS:

- Monitor, operate, and support the company's network infrastructure, responding to network incidents and service requests in accordance with established incident and change management procedures.
- Troubleshoot and resolve network connectivity, performance, and hardware issues in a timely manner, escalating complex problems when required.
- Collaborate with internal IT teams and external vendors to support network changes, upgrades, and projects across company locations.
- Perform root cause analysis for recurring network issues and contribute to problem management activities.
- Provide technical support and guidance to Onsite IT teams, including creating and maintaining knowledge base articles and troubleshooting documentation.
- Monitor network devices and services, identify performance bottlenecks, and optimize system configurations for maximum efficiency.
- Maintain accurate and up-to-date documentation of network configurations, diagrams, procedures, and troubleshooting guides.
- Assist in planning and designing network topology for smaller sites.
- Support and maintain network-connected infrastructure, including:
    - Network devices: Palo Alto, Fortinet, Aruba, UniFi, ClearPass;
    - Physical security systems (network perspective): Cameras (Hikvision, Hanwha), Entry control (Kantech, Suprema);
    - Printers: Lexmark, Xerox, PaperCut.

WHAT YOU SHOULD BRING:

- Bachelor's degree or equivalent in Information Technology, Network engineering, or a related field.

- 2–5 years of experience in network administration or IT infrastructure support.
- Hands-on experience with enterprise firewalls and switches, preferably Palo Alto, Fortinet, HPE Aruba.
- **Solid understanding of:** TCP/IP, VLANs, subnetting; Routing and switching fundamentals; VPN concepts (site-to-site and remote access); Network troubleshooting methodologies.
- Experience with IT Service Management (ITSM) and ITIL.
- Strong customer service mindset and ability to communicate with technical and non-technical users.
- Ability to work in a fast-paced environment, manage multiple tasks, and follow established procedures.
- Willingness to travel occasionally and work flexible hours when required.
- Very good English.

WORKING AT FL TECHNICS:

- Exclusive experience to the aviation business industry;
- Flexible working hours to promote work-life balance;
- Work remotely for up to one month a year;
- Additional private health and accident insurance;
- Discount system with partnering companies;
- Access to internal training and courses;
- Complimentary in-house gym and other sports activities;
- Supporting and cheering for your success team;
- Competitive salary range, final offer will be proposed based on your experience and competencies.

Seize this opportunity to soar to new heights with FL Technics! Apply now and be part of a globally acclaimed team shaping the future of aviation.

Salary: from 2400 € to 3300 € (brutto)

FL Technics is a global provider of tailor-made services for aircraft maintenance, repair, and overhaul (MRO), delivering solutions to commercial aviation customers worldwide. With more than 2500 employees FL Technics operates in a vast network of representative offices, hangars, and shop facilities, as well as the largest independent line maintenance stations network across Europe, Asia Pacific, Africa, the Middle East, and Canada.