



SENIOR CABIN CREW. GATWICK, UNITED KINGDOM OF GREAT BRITAIN AND NORTHERN IRELAND (THE)

Ascend Airways | Senior Cabin Crew

Gatwick UK - Full Time

£25,000 + £5 Flight Pay

With a newly acquired UK AOC Ascend Airways are operating a small fleet of Boeing 737 aircraft (NG and MAX) in the ACMI market, opening its first operational base at London Gatwick in early 2024. The company is part of Avia Solutions Group, the world's largest ACMI (Aircraft, Crew, Maintenance, and Insurance) provider, operating a fleet of 221 aircraft on 6 continents.

The group also provides a range of aviation services: MRO (Maintenance, Repair, and Overhaul), pilot and crew training, ground handling, as well as a variety of associated aviation services. Supported by 14,000 highly skilled aviation professionals, the group is parent company to over 250+ subsidiaries

Senior Cabin Crew is a vital role that oversees the cabin crew staff during flights, providing guidance where needed and ensuring that all cabin crew conduct themselves in line with Ascend Airways values and standards. Our Cabin Crew roles play a key part in delivering first class customer service to our customers, in turn contributing towards our Company branding and reputation.

Responsibilities:

- Receiving flight information from the flight deck
- Leading pre-flight briefings to delegate duties and positions to each crew member for the duration of the flight
- Preparing the cabin for take-off
- Ensuring the safety and comfort of all Ascend Airways passengers
- Ensuring all mandatory regular checks are completed during the flight
- Enforcing compliance with safety protocols and procedures
- Providing exceptional levels of customer service to all passengers
- Managing junior Cabin Crew members on board the aircraft
- Willingness to spend longer periods of time away from home

Required Qualifications:

- Excellent communication skills in both written and spoken English
- Knowledge of additional languages is desirable
- Hold a valid UK CAA Cabin Crew Attestation (Desirable)
- Ability and confidence to swim (25 meters unassisted)
- 1 year proven experience in a Senior Cabin Crew role
- Excellent leadership, interpersonal, and communication skills

- Problem solving skills and the ability to think quickly on your feet
- Experience of team work, supervision and guidance, and the ability to maintain a positive and professional attitude
- Knowledge of medical first aid (updated medical training will be provided by Ascend Airways)
- Unrestricted right to live and work in the United Kingdom
- Hold a valid Cabin Crew Medical
- Hold a valid passport that permits unrestricted travel worldwide
- Hold the valid vaccination certificates where necessary
- Satisfactory background and DBS screening checks

if you are interested in this role or would like to hear more, we encourage you to apply or reach out to recruitment@ascendairways.aero

Ascend Airways is a UK-based ACMI and charter airline offering the quietest, most fuel-efficient aircraft to enable customers to fulfil their capacity requirement and meet environmental objectives.