

CHIEF OPERATIONS CONTROL. BANGKOK, THAILAND

Welcome aboard!

About us:

Thai SmartLynx is a leading provider of ACMI (Aircraft, Crew, Maintenance, and Insurance) and charter aircraft services across Thailand, tailored to meet the operational needs of airlines, tour operators, and aviation stakeholders worldwide.

As a partner of **Avia Solutions Group** — the world's largest ACMI provider — we have access to a global network of over 250 aviation businesses and are backed by a team of 14,000+ aviation professionals. The group's comprehensive services include MRO (Maintenance, Repair, and Overhaul), pilot and crew training, ground handling, and a wide range of aviation support solutions.

Key responsibilities:

1. The activities of Thai SmartLynx Operation Control Center (OCC)
2. To monitor performance of all personnel in OCC to ensure goals and targets are achieved through training and development
3. To supervise overall activities in connection with flight planning procedures, crew briefing and flight watch for all flights dispatched by Thai SmartLynx OCC.
4. To ensure that all flights are dispatched in compliance according to CAAT and relevant national and international regulations
5. To ensure the existence of a physical infrastructure and work environment that satisfies management system and operational control requirements.
6. To plan rosters for operations personnel including flight crew, cabin crew and dispatchers
7. To ensure all records are maintained and retained as required by regulations
8. To liaison with applicable authorities and other external entities relevant to operational control.
9. To plan and maintain adequate staff and equipment necessary to perform job functions
10. To arrange training for all Flight Dispatchers in accordance with CAAT requirements and Thai SmartLynx FOOTM training programs
11. To ensure all aeronautical information in term of NOTAM, AIP, and ICAO annex is properly handled and up to date
12. To liaison with Flight Planning Service Provider to maintain and upgrade the system
13. To determine usability of new aerodromes and of new areas/routes in terms of performance, crew qualification, special requirements, etc.
14. Other tasks assigned by the Flight Operations Director

Qualifications and experience:

- Thai Nationality
- Bachelor's degree in aviation, Science, Engineering or related field
- Minimum of 5 years of experience in relevant functions
- Strong knowledge in Operational Control & Flight Dispatch, ATC & Regulations, Crew Flight Time Limitation
- Demonstrated skills in Leadership, Analytical Thinking, and IT
- Completed Flight Dispatch / Operational Control Training

How to apply:

If you have the skills and experience (or thereabouts), we'd love to hear from you! Please submit your cover letter and/or resume addressing the points mentioned above.

Please note:

Only shortlisted candidates will be contacted for an interview. You must be able to successfully pass pre-employment and continuing medical, drug and alcohol pathology screening. Thai SmartLynx is committed to equal opportunity employment through fair recruitment practices.

"Shape Your Future with Us"