



CABIN CREW. GATWICK, UNITED KINGDOM OF GREAT BRITAIN AND NORTHERN IRELAND (THE)

Ascend Airways | Cabin Crew Members

London Gatwick Airport – Full Time
£22,000

(Plus £5 block hour flight pay)

Ascend Airways operate a small fleet of Boeing 737 aircraft (NG and MAX) in the ACMI market and opened its first operational base at London Gatwick in early 2024.

Ascend Airways is part of Avia Solutions Group, the world's largest ACMI (Aircraft, Crew, Maintenance, and Insurance) provider, operating a fleet of 221 aircraft on 6 continents. The group also provides a range of aviation services: MRO (Maintenance, Repair, and Overhaul), pilot and crew training, ground handling, as well as a variety of associated aviation services. Supported by 14,000 highly skilled aviation professionals, the group is parent company to over 250+ subsidiaries.

We are seeking Cabin Crew Members who excel in delivering outstanding customer service and crafting unforgettable experiences for our valued customers.

Reporting to the Head of Cabin Services, this role requires complete flexibility as it will involve different types of flying, including a possibility of operating away from base during the winter, meaning periods of time away from home.

As a Cabin Crew Member, you will be at the heart of our passenger experience, ensuring their safety and comfort throughout the flight. You will deliver world-class service while maintaining professionalism and a warm, welcoming demeanor.

Responsibilities

- Ensure the safety and security of passengers and crew in compliance with aviation regulations.
- Provide outstanding customer service, addressing passenger needs and requests.
- Conduct safety demonstrations and assist passengers during boarding and disembarkation.
- Serve food and beverages and sell duty-free products during the flight.
- Handle passenger inquiries and resolve issues promptly with a calm and professional approach.
- Representing Ascend Airways, delivering a positive and memorable experience for all passengers.

Requirements:

- Minimum of 12 months service a Cabin Crew/Senior Cabin crew member.
- Hold a valid UK CAA Cabin Crew Attestation.
- Hold a Valid UK Cabin Crew Medical.
- Excellent communication skills in both written and spoken English
- Knowledge of additional languages is desirable
- Ability and confidence to swim (25 meters unassisted)
- Knowledge of medical first aid (updated medical training will be provided by Ascend Airways)
- Unrestricted right to live and work in the United Kingdom
- Hold a valid passport that permits unrestricted travel worldwide
- Be over the age of 18 at the time of application
- Satisfactory background and DBS screening checks
- 90 Minute Commute time from LGW

At Ascend Airways, we provide a supportive, inclusive, and appealing work environment that fosters career advancement opportunities.

If you are intrigued by this position or wish to learn more, we invite you to submit your application or reach out to recruitment@ascendairways.aero.

Salary: from 22000 € to 22000 € (brutto)

Ascend Airways is a UK-based ACMI and charter airline offering the quietest, most fuel-efficient aircraft to enable customers to fulfil their capacity requirement and meet environmental objectives.