



## **IT BUSINESS ANALYST. RIGA, LATVIA**

### **YOUR NEW EXCITING CHAPTER IN THE WORLD OF AVIATION BEGINS NOW WITH SMARTLYNX AIRLINES!**

We are a strong and rapidly growing industry-leading airline looking to expand and welcome new colleagues from all over the world.

Kickstart your career in aviation with ease: most of our positions don't require previous aviation experience. The mentoring and training are on us, and the enthusiasm and passion for aviation are on you!

Join our growing company of more than 530 office employees and 1500 crew members and become a part of a dynamic, diverse & reputable team providing splendid ACMI, charter, and cargo services for top-tier clients worldwide.

Explore our open positions, and don't hesitate to apply - we are excited to have you on the team. Let's reach for the stars together!

To find out more about the company, visit our webpage-<https://www.smartlynx.aero/en/careers>

### **WHAT WILL YOU DO**

- You will work closely with Business representatives and Developers, System Owners, and Application Analysts to gather and manage the assigned project requirements;
- Collaborate with Developers to transition requirements into development as well as to understand available technologies and implementation restrictions;
- Pro-actively offer technical improvements to processes and identify business process simplification opportunities;
- Communicate with Developers during implementation to ensure requirements are developed as requested;
- Participate in solution/software prototype building;
- Actively communicate the issues and results of the work performed with Business;
- Participate in solution testing, determination of additional requirements, and bug fixing;
- Play the role of Project Manager if needed for specific integration, implementation, or development projects.
- Maintain end-user documentation and relevant documentation for the IT team including diagramming data flows.

### **LET'S TALK ABOUT YOU**

- Bachelor's degree in IT, Economics, Mathematics, Business Management, or a related field;
- Experience and knowledge of Agile and Scrum software development principles;
- Knowledge of software development processes;
- Initiative and responsibility, self-time management, and problem-solving;

- Full proficiency in English and preferably also Latvian language;
- Good knowledge of business and system requirements definition (Gap Analysis, Use Cases, User Stories, Storyboard, Acceptance Criteria).

## **THIS IS WHY YOU WILL LOVE TO WORK WITH US**

- Opportunity to work together with global aviation experts;
- International, friendly, modern, and comfortable work environment;
- Fully paid lunch and healthy snacks in the office;
- Advanced health insurance after probation period;
- For professional and personal development opportunities, join our Talent Academy, Leaders Club, or other development incentives;
- Corporate and social events.

*\*Please note that background checks will be conducted on all applicants and restrictions that can suspend the process of employment in accordance with the Law on Aviation Article 57.1. will be additionally evaluated.*

*By applying to this job advertisement, the applicant takes full responsibility for declaring truthful information. In case, if information submitted will be discovered false or the Background Check result will return negative, participation in the recruitment process will be terminated.*

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In its 27 years in the ACMI and air charter business, SmartLynx Airlines has earned a name for itself as one of the finest in the industry. Operating a fleet of Airbus A320s and Airbus A321s aircraft, the airline transports over 3 million passengers annually in Europe and Asia.