



BUSINESS ANALYST. VILNIUS, LITHUANIA

ABOUT COMPANY:

FL Technics is a global provider of tailor-made services for aircraft maintenance, repair, and overhaul (MRO), delivering solutions to commercial aviation customers worldwide. FL Technics operates in a vast network of representative offices, hangars, and shop facilities, as well as the largest independent line maintenance stations network across Europe, Asia Pacific, Africa, the Middle East, and Canada.

Recognized as Top Employer of 2025, awarded by the Top Employers Institute, FL Technics demonstrates continuous effort and investments to create a great work environment and ensure the well-being of the ever-growing team in Lithuania and across the globe.

FL Technics is part of Avia Solutions Group, the world's largest ACMI provider, operating a fleet of 192 passenger and cargo aircraft worldwide.

YOUR TASKS:

- Collaborate closely with various Business Units to understand their processes and needs.
- Gather, analyze, and document business requirements.
- Translate business needs into technical specifications.
- Assist colleagues with ERP system functionality and related inquiries.
- Act as a middleman between Business Units, Developers, and Data Analysts.
- Process and structure data to support decision-making.
- Prepare and maintain clear, structured documentation.
- Conduct product and feature testing.
- Facilitate workshops, training sessions, and demonstrations.
- Review and prioritize newly received requests.

WHAT YOU SHOULD BRING:

- Bachelor's degree in Business Management, Administration, Finance, IT, Economics, Data Analytics, or equivalent experience.
- 2-3 years of experience in IT Business Analysis.
- Strong analytical, organizational, and problem-solving skills.
- Ability to take ownership and work independently on complex tasks.
- Proactive, solution-oriented mindset with a strong sense of initiative.
- Excellent communication and collaboration skills.
- Good command of English (both written and spoken).
- IT and/or aviation industry experience is an advantage.

TECHNICAL SKILLS & KNOWLEDGE:

- Familiarity with Business Analysis tools (Confluence, Jira, Draw.io).

- Understanding of Agile methodologies and best practices.
- Experience in process modeling and documentation (BPMN, UML, or other diagramming techniques).

WORKING AT FL TECHNICS:

- Exclusive experience to the aviation business industry;
- Flexible working hours to promote work-life balance;
- Work remotely for up to one month a year;
- Additional private health and accident insurance;
- Discount system with partnering companies;
- Access to internal training and courses;
- Complimentary in-house gym and other sports activities;
- Supporting and cheering for your success team;
- Competitive salary range, final offer will be proposed based on your experience and competencies.

Seize this opportunity to soar to new heights with FL Technics! Apply now and be part of a globally acclaimed team shaping the future of aviation.

Salary: from 3300 € to 3650 € (brutto)

FL Technics is a global provider of aircraft maintenance, repair, and overhaul (MRO) services. The Company specializes in base & line maintenance, spare parts & component support, engine, APU & LG management, full aircraft engineering, and technical training. FL Technics is an EASA Part-145, Part-M, Part-147, Part-21 as well as FAA-145 certified company with hangars in Lithuania, Indonesia and China as well as line station around the world.