



LEAD ATLISSIAN ENGINEER (JIRA/CONFLUENCE). VILNIUS, LITHUANIA

ABOUT COMPANY:

FL Technics is a global provider of tailor-made services for aircraft maintenance, repair, and overhaul (MRO), delivering solutions to commercial aviation customers worldwide. FL Technics operates in a vast network of representative offices, hangars, and shop facilities, as well as the largest independent line maintenance stations network across Europe, Asia Pacific, Africa, the Middle East, and Canada.

Recognized as Top Employer of 2025, awarded by the Top Employers Institute, FL Technics demonstrates continuous effort and investments to create a great work environment and ensure the well-being of the ever-growing team in Lithuania and across the globe.

FL Technics is part of Avia Solutions Group, the world's largest ACMI provider, operating a fleet of 192 passenger and cargo aircraft worldwide.

ABOUT THE ROLE

We are looking for a Jira & Confluence Administrator to support, maintain, and continuously improve our Atlassian environment.

You will be responsible for the day-to-day administration of Jira, Confluence, and Jira Service Management, helping users, configuring workflows, maintaining permissions, creating reports and dashboards, and supporting ongoing improvements across the platform.

This role is ideal for someone with strong Atlassian administration experience who enjoys working with business and IT teams to improve processes and user experience.

YOUR TASKS:

- Administer and maintain Jira, Confluence, and Jira Service Management.
- Configure and improve workflows, screens, fields, permissions, and project settings.
- Support users with Jira and Confluence-related questions and issues.
- Create and maintain dashboards, reports, and filters using JQL.
- Develop and maintain automation rules to improve efficiency.
- Support Jira Assets administration and maintain asset-related data.
- Manage user access, permissions, and security settings.
- Coordinate with business stakeholders to gather requirements and implement improvements.
- Maintain system documentation and best practices.
- Support platform upgrades, new features, and integrations.
- Monitor platform performance and usage and recommend improvements.

WHAT YOU SHOULD BRING:

- 3+ years of experience administering Jira and Confluence.
- Experience with Jira Service Management.

- Strong understanding of Jira workflows, permissions, schemes, screens, and configurations.
- Good knowledge of JQL and reporting.
- Experience with Atlassian Automation.
- Experience managing users and permissions.
- Strong problem-solving skills and attention to detail.
- Ability to communicate effectively with both technical and non-technical users.

Nice to Have

- Experience with Jira Assets.
- Experience with Lansweeper integrations.
- Knowledge of REST APIs and integrations.
- Atlassian certifications.
- Experience supporting cloud-based Atlassian environments.

Ideal Candidate

The ideal candidate enjoys solving user problems, improving processes, and keeping Jira and Confluence running smoothly, is comfortable working with both business and technical teams and can balance support, administration, and continuous improvement activities.

WORKING AT FL TECHNICS:

- Exclusive experience to the aviation business industry;
- Flexible working hours to promote work-life balance;
- Work remotely for up to one month a year;
- Additional private health and accident insurance;
- Discount system with partnering companies;
- Access to internal training and courses;
- Complimentary in-house gym and other sports activities;
- Supporting and cheering for your success team;
- Competitive salary range, final offer will be proposed based on your experience and competencies.

Seize this opportunity to soar to new heights with FL Technics! Apply now and be part of a globally acclaimed team shaping the future of aviation.

Salary: from 4500 € to 6300 € (brutto)

FL Technics is a global provider of tailor-made services for aircraft maintenance, repair, and overhaul (MRO), delivering solutions to commercial aviation customers worldwide. With more than 2500 employees FL Technics operates in a vast network of representative offices, hangars, and shop facilities, as well as the largest independent line maintenance stations network across Europe, Asia Pacific, Africa, the Middle East, and Canada.